

## Missed Appointments

Unless canceled at least 24 hours in advance, you will be charged for any missed appointment at the rate for a normal office visit.

Please help us serve you better by keeping scheduled appointments.

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## Fees and Insurance

We participate in most major insurance plans, including: Pennsylvania Blue Shield, Capital Blue Cross, Keystone Health Plan Central, Health America/Health Assurance, Aetna, Prime Source, United Health Care, and Medicare. We will submit a claim to your insurance company if the service is covered.

Our fees are customary for this area. Payment is requested at the time of your visit. For your convenience, we accept most major credit and debit cards.

If you are having financial difficulty, please call the Business Office at (717) 540-5695, extension 3128 or 3110 to let us know so that we can work with you to arrive at a reasonable solution.

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## Prescriptions

We WILL NOT prescribe new medications over the phone.

We prefer that you get refills at the time of your office visit; however, we will renew prescriptions over the phone until your next visit. We ask that you call for a refill at least 48 hours before using your last dose of medicine. Please call during our regular office hours for refills. All prescriptions will be called in after lunch and before we leave at the end of the business day.

*No refills will be called in after business hours or on weekends.*

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## Office Hours

**Harrisburg and Mechanicsburg:** Monday through Wednesday and Friday: 8:30 a.m. to 5:00 p.m.; Thursday 8:30 a.m. to 4:00 p.m.

**Millersburg:** Tuesdays only 9:30 a.m. to 3:30 p.m.

**All Offices:** Closed for lunch 12:00 p.m. to 1:00 p.m.

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## \*Special Notices

1. For **24 to 48 hours prior to your appointment**, please **do not** use vaginal creams or douche.
2. Please **do not** wear any fragrances to your appointment.

# Welcome to

## Women First Obstetrics & Gynecology, P.C.

### Specializing in Women's Health Care

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### Your Health Care Team

(All physicians are board certified)

Margaret M. Hawn, M.D.  
Kenneth J. Oken, M.D.  
Andrew Perrotti, M.D.  
Emma Cargado-Leynes, D.O.  
Parul Krishnamurthy, M.D.  
Richard Crispino, M.D.  
Krista Rebo-Massara, D.O.  
Gerald F. Maenner, M.D.  
Katherine L. Kraemer, C.N.M.  
Elaine Y. Greene, C.N.M.  
Sharon L. Jones, C.R.N.P.  
Karen Stilp, C.R.N.P.

- 4700 Union Deposit Rd, Ste 140, Harrisburg, PA 17111
- 2025 Technology Pkwy, Ste 309, Mechanicsburg, PA
- 1000 Evelyn Drive, South Wing, Millersburg, PA

**Telephone: (717) 652-6605**

**Fax: (717) 652-6431**

## About Us

*Women today lead busy and demanding lives, filled with responsibilities for others. Taking care of yourself is not always the first thing on your mind.*

*The physicians and professional staff of Women First Obstetrics and Gynecology, P.C. are dedicated to the health and well-being of the women of Central Pennsylvania.*

*We take the time that's necessary to understand your health needs.*

*We deliver the highest quality health care for every stage of a woman's life - from adolescence, to motherhood, to mid-life and into your senior years.*

*Whether you see us for your annual exam, to deliver your baby, or to discuss menopause, we are here to listen to you, offer you options, and provide the best care available.*

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## Covering Providers

After -hours care, including deliveries may be provided by the following certified providers from Woodward & Associates:

- John Mantione, Jr., M.D.
  - Bridget Berich, M.D.
  - Stephen Seagrave-Daly, M.D.
  - Deborah Herchelroath, DO
  - Sandra Hoops, C.N.M.
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## What We Offer

Our office provides care to women, both in the office and, as necessary, in the hospital.

Our services include, but are not limited to:

- Obstetrics & Gynecology
  - Infertility and pregnancy loss
  - Endometriosis
  - Laser surgery
  - Pelvic pain and abnormal bleeding problems
  - Contraception
  - Menopause
  - Hormone replacement therapy
  - Urinary incontinence
  - Osteoporosis
  - Office surgery, including ablations and sterilization
  - Robotic Surgery
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## Appointments

*Non-emergency patients are seen by appointment only.*

Our time is organized to allow for surgery, emergency, and daily care; therefore, we ask that you notify us as early in the day as possible if you need to re-schedule or alter your appointment. This will allow us to treat

our patients more effectively and reduce the time you may have to wait to be seen by us.

We ask for your patience and understanding, as there are emergencies that occur that require the doctor's immediate attention.

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## Telephone

During office hours, the phone will be answered by our staff.

*If the lines are busy and it is an emergency, hang up immediately and dial 911.*

To prevent interruptions to the treatment of our patients in the office, telephone messages will be taken by our staff. Your call will be returned *as soon as possible*, and any message will be given to your provider.

*It is important for you to give us the telephone number where you can be reached by return call.*

After hours, an answering service will respond and contact the physician on call *for emergencies only.*

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